



## RAFFINGERS TAX INVESTIGATION SERVICE FREQUENTLY ASKED QUESTIONS

### AM I AT RISK OF INVESTIGATION?

HMRC identify and target areas where they believe tax is at risk. They use sophisticated software to cross match a wide range of data sources, any anomalies can lead to an investigation. They do of course continue to carry out random investigations. In the event of an HMRC investigation, you will incur additional accountancy fees even if you've done nothing wrong.

### WHAT DOES AN ENQUIRY INVOLVE?

HMRC usually start with a letter asking questions or announcing a visit but they also have the power to inspect business documents, assets and your premises. On site visits are common, sometimes even unannounced. Tax investigations are timely, stressful and costly. They can last for several months.

### HOW DOES THE TAX INVESTIGATION SERVICE WORK?

Tax Investigation Service that gives you professional representation in the event that you are chosen by HMRC. The service is backed by an insurance policy that provides for up to £100,000 of professional fees. This gives you complete peace of mind and mitigates the stress and disruption of an HMRC investigation, not to mention the costs. You will be able to respond to HMRC using qualified experts who have the experience in dealing with HMRC allowing you the best chance to bring the matter to an early conclusion and mitigate any additional tax that may be due.

### WHAT DOES THE SERVICE COVER?\*

- Corporation Tax Self-Assessment
- Income Tax Self-Assessment
- PAYE
- P11D
- National Insurance
- Construction Industry Scheme
- IR35
- VAT
- National Minimum Wage
- Gift Aid legislation and regulations

\* This is a policy overview; please speak to your accountant for further details and a copy of the Policy Wording.

### WHAT IS EXCLUDED?

The key exclusions are fraud, criminal prosecutions, tax avoidance schemes, deliberate omissions, any tax, fines, penalties or interest that you may be required to pay and any enquiries that commence prior to the commencement date of the policy.

### ARE THERE ANY ADDITIONAL BENEFITS?

As a client, you will get full access to Croner Taxwise's consultancy and advice lines. With a wealth of experience, our advisors and consultants specialise in a wide range of tax & VAT related queries ranging from standard tax & VAT advice, IR35 Contract Reviews, Capital Allowances, R&D Reviews, Written Advice, and Enquiries.

Alongside the tax support, you also have the benefit of HR Support. With this package, you can benefit from HR Services such as Telephone Advice, Client Seminars, Web Training and Employee Assistance Programme.

### WHO ARE CRONER TAXWISE?

Croner Taxwise has a history of working with Accountancy Practices going back over 25 years and are the market leading Tax Investigation Insurance provider in the UK. We specialise in enabling Accountancy Practices to offer Tax Investigation Insurance to their clients, enhancing their service offering. Over 4000 Practices rely on us to protect their clients from the costs associated with an HMRC Tax Investigation Enquiry and provide comprehensive support to help them manage their client investigations.

Croner Taxwise Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 304970).  
Essex

[GET IN TOUCH!](#)

T: 020 8551 7200  
E: [info@raffingers.co.uk](mailto:info@raffingers.co.uk)

19-20 Bourne Court Southend Road, Woodford Green, IG8 8HD